

YYZ Welcome Package

This welcome package is an ongoing project, suggestions should be sent to: mobilization@local4092.ca



For General Questions:

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Fax: (1) (905) 676-4763

Email: office@local4092.ca

For Health & Safety Questions:

Tel: (1) (905) 676-4352

Employee Assistance Program (EAP):

Tel: (905) 676-2088

Email: eap@accomponent.ca

Emergency Help Line:

To address **emergency situations only** such as **Health and Safety work refusals, emergency landings / evacuations, drug and alcohol testing or search, seizure and arrest: 1-866-758-3037**

Websites:

www.local4092.ca – This is your local's website, you'll find downloadable versions of the collective agreement, reserve and maternity guidebooks, etc.. If it's not on the company website, check here.

www.accomponent.ca – This is the AirCanada (national level) Component of CUPE website. Many guidebooks and bulletins are also available here.

www.purplewave.ca – The mobilization committee initiative website: You can update your contact info here and you'll find base oriented projects, etc.

***** A word about social media, company e-mail accounts & using company computers:**

The employer (AC) is extremely strict in enforcing its social media & electronics policy. If you are participating in social media, you shouldn't demonstrate any association (no photos with uniforms or employment status, etc.) with the employer. Any e-mails sent or received on your "aircanada" e-mail can be monitored by the company, also any time you use the company's computers these are also monitored.

Welcome to Toronto!

I'm new to a union, what's this about:

You are now a member of a large flight attendant family. We each pool a small percentage of our earnings together each month and these union dues are used to maintain the functioning of the union office. As a union member you are access to certain benefits and privileges which many workers are not entitled to. These include: access to negotiated group benefits; longer term disability insurance through the union; a structured system of rules for awarding flying equitably throughout your career; collective bargaining of salary and retirements plans;

representation by the union when meeting with management; and a set grievance process when problems arise. The union also addresses issues of a general concern to all flight attendants such as governmental legislation and labour issues. As a member you also have a say in how your union is run. We have regular local membership meetings, you are eligible to participate in local and component committees, and volunteer positions at the local office are always available. You're eligible to run for an elected position within the union.

You are now part of a big family with members from diverse backgrounds. As in any big family we all have our disagreements, but at the end of the day, we also all have each other's backs. Stop by the office for further information, and welcome to the family.

General orientation:

Although Pearson Airport (YYZ) is the major airport serving Toronto, the airport is located on the border between of the cities of Mississauga & Toronto. It is actually just west of Toronto proper in the city of Mississauga. The Greater Toronto Airport Authority (GTAA) runs Pearson airport and the smaller Billy Bishop airport (YTZ) which is located near downtown, on the Toronto islands and is restricted to non-jet aircraft. This smaller "city center airport" is sometimes used by commuters coming in from Montreal.



Ref: By Lencer - own work, used:OpenStreetMaphttp://www.toronto.ca/demographics/profiles_map_and_index.htmminimap created with Greater Toronto area map-de.svg by NordNordWest, CC BY-SA 3.0, <https://commons.wikimedia.org/w/index.php?curid=6077610>

If you look at the end of this document, you'll find a slightly modified and updated version of the "Welcome to Toronto – A city of neighbourhoods" guide. This guide was originally written by one of our EAP peer support colleagues who is also an experienced realtor, it's here to provide some insight for those of you apartment hunting and sight-seeing alike.

GTAA vs GTA

Torontonians love their acronyms but this can get a bit confusing for the uninitiated:

GTA – Greater Toronto Area: This means the official “city of Toronto” (incl areas of Scarborough, East York, North York, Etobicoke, etc) & the surrounding cities (Mississauga, Brampton, etc) which have their own City governments but are so close to Toronto that they basically merge into 1 megacity.

GTAA – Greater Toronto Airports Authority: These are the folks that administer the airports which service the region of and areas surrounding Toronto.

Getting around:

The Greater Toronto Area (GTA) offers a number of transportation options for getting around. Public transit, car sharing services, taxi and ride sharing, and employee parking connected to the airport.

PRESTO - The entire region is slowly converting to a single fare payment method using a payment card called PRESTO. Once the conversion is complete it can be used to pay all fares regardless of the public travel method you use. Details are available here: www.prestocard.ca

TTC – This is the public transit system in Toronto proper (bus/streetcar/subway in Toronto & Scarborough). Kids 12 & under ride free.

TTC is currently converting to the PRESTO card system. You can purchase single fare tickets at Toronto Pearson International Airport. There are two TTC ticket vending machines in Terminal 1, located at the Public Transit area of the Ground Transportation Level, just inside from where the TTC buses stop (curbside, at column "R").

TTC Fares (Feb 2017): (Adult) / (Senior, age 65+ or Student, ages 13-19)

PRESTO fares: \$3.00 / \$2.05

Token/ Ticket: \$3.00 / \$2.05

Cash fares: \$3.25 / \$2.10

Busses serving the airport are as follows

- 192 – “Airport Rocket”: Aprx 25 minutes direct to Kipling subway station
- 52A – “Lawrence West”: Runs east of the airport along Dixon rd and Lawrence rd to Lawrence station.
- 300A – “Bloor night bus”: Runs when subway closed (aprx 1:30-5:45AM) Across the city (follows the subway line along Danforth & Bloor), then up the 427 hwy to the airport.
- 332 – “Eglinton night bus”: Runs when subway closed (aprx 1:30-5:30AM) Across the city along Eglinton Ave from Younge st. to the airport.

UP Express – A new express rail link between T1 and Union station downtown, it runs every 15minutes and the full trip takes 25 min. Kids 12 and under ride free.

- Interim stops are made at Weston Rd & Lawrence; and at Bloor st & Dundas west (High Park/ Junction neighbourhoods) as well
- There are discounted tickets available for Pearson employees (\$3.50/trip or \$140/monthly pass) once you sign up for the airport employee program online with your YYZ RAIC.

Go transit – This is the regional train and bus system. Its major hub is union station downtown, but has several regional bus routes as well. It links w other transit systems in the nearby suburbs and municipalities and reduced

fares are often offered for those transiting between systems (the TTC is a notable exception unfortunately). Kids 6 and under ride free.

The following GO busses serve T1:

- 34 – Brampton-Pearson-NorthYork – not as frequent as other services, this runs east along Hwy401 to Yorkdale mall & subway station.

Mississauga transit – Mississauga public transit - Links with Go trains

- 7 – Regional route to T1
- 107 – Express route from the Viscount airport parking

Brampton transit – Similar to Mississauga transit & TTC systems but much less frequent

- 101 – “Airport Express”: Runs Mon-Sat direct to Bramalea transit terminal & mall.

Taxis – Here are some approximate costs to get to Pearson as of 2015:

- Scarborough: \$65
- Downtown TO: \$55
- Kipling TTC station: \$25-\$30
- Nearby airport hotels: \$20

Parking @ Viscount employee parking (mainline)

- Parking paid by company but federal tax is charged (aprx \$100/mth) & removed from your pay statements as a taxable benefit on the 17th of each month.
- There is an inter-terminal train between the employee parking garage and T1, however you should allow 15minutes for this train as it is often reduced to single train service in the mornings.

Resources for employees:

Calendar of Events:

Here you will find a tiny list of popular events throughout the city, there is always something to do in Toronto and new areas to explore. The best way to get to these locations and events is often public transit (TTC or UPexpress & GO train)

www.toronto.ca/events

www.blogto.ca

www.seetorontonow.com/annual-events/

Food:

Summerlicious/ Winterlicious: Fancy restaurants put on prix fixe menus throughout the city during this 1-2week event at reduced rates to encourage locals to get out and try new and often fancy local cuisine.

Movies:

HotDocs: Annual documentary film festival

TIFF: The Toronto International Film Festival brings film stars from around the world to downtown Toronto each September. Your chance to see the stars on the red carpet and out and about the city.

Music:

Canadian music week

Exhibitions & Parades:

Canada Day – Parades and festivities throughout the city

Pride week & parade – Everyone is invited to participate in this annual party which centers around Jarvis and Welsley streets downtown in the “gay village”.

CNE-Canadian National Exhibition – Over 100 years old, every August through Labour Day Torontonians descend on the waterfront at exhibition place to take part in the midway rides and various exhibitions.

Royal Agricultural Fair (The Royal) – Have little one who like animals? This is the place! You can also enter your homemade pies and preserves and see how you do in the various competitions. Late October-November @ Exhibition place. If you want to be a contestant, you must register early before September.

Santa Claus Parade – often the weekend after Remembrance Day, this is the largest Christmas parade in the country. This is a great event for young and old alike.

CP Christmas train – Every year CP rail sends 2 special trains covered with lights and towing a moving stage from Montreal to Vancouver. They stop in various towns and cities along the way to collect donations for the local food bank and to give a free concert with upcoming artists and Santa. Search CP holiday train for more details. The train often passes through Toronto and area in late November.

European style Christmas market – The distillery district hosts an annual European style Christmas market from mid-november until the weekend before Christmas. Free during the week, entry charge on weekends.

Things to do:

Libraries:

You don't need to live in Toronto to get a library card! Library memberships are available to anyone who lives, works, goes to school or owns land in the city of Toronto. You'll notice the back of your MOT RAIC has Toronto AMF as the address. You can visit the Toronto public library website for more details on services and branch locations (<http://www.TPL.ca>) or this link for information on how to obtain your library card: (<http://www.torontopubliclibrary.ca/using-the-library/your-library-card/>)

At the library you can borrow books, movies, CDs and much more for fun, study or self-interest.

The library also has many free programs and downloadable services for everyone, which can be especially useful for those who travel like us. Some of these include:

- **Overdrive:** Download ebooks or audiobooks for free to your mobile device for 3 weeks. No need to worry about late fees, they simply delete themselves once they expire. Great for layovers when you can't fall asleep and want to listen to an audiobook.
- **MAP program:** Municipal Arts Passes – are passes that you can take out to visit many of the prestigious art and science museums in the city for free. You'll need to show up early to get these, but they're worth the wait. Each pass usually admits up to 2 adults and 2 kids.
- **Zinio:** Download the latest issue of your favorite magazines for free to your mobile device

- **Hoopla:** Online video rental again free through the library
- **Mango:** Online language courses (free of course)

Museums, educational, & cultural centers:

Toronto has a plethora of amazing museums and cultural centers throughout the city. Be sure to take some of these in while you're here.

The Royal Ontario Museum (ROM): (www.rom.on.ca) A world renowned natural history museum. Want to learn about Early Asian developments, Native American history or see dinosaur fossils? This is the place! The ROM hosts several special events throughout the year, including live concerts almost Friday night as part of their ROM nights offering. Want to see it for free, check out the MAP program from the Toronto library.

The Art Gallery of Ontario (AGO): (www.AGO.net) Another gem in Toronto. This is the place for all things art. From modern paintings and sculptures to an impressive collection of religious carvings and everything in between. Be sure to check out the model ship gallery in the basement. The AGO also hosts special event nights throughout the year including: "AGO Friday nights"- A sophisticated evening each month themed on a major exhibition & "First Thursdays" – Live concerts of all types first Thursday of every month. Part of the MAP program.

Ontario Science center: (www.ontariosciencecentre.ca) Everything science under one roof, loads of activities to burn off some energy for younger folks, and some really fascinating ecological programs. Part of the MAP program.

Evergreen Brick Works: (www.evergreen.ca) A decommissioned 1900s era brick factory turned in environmental education centre. Tons of programming throughout the year! A great place to skate during the winter as well. Weekend farmer's markets and seed exchanges.

Toronto Zoo: The zoo is located at the far north-east end of the city. It's open 365 days a year. You'll want to drive or take the Lakeshore east Go train to Rouge Hill, then a short connection on the TTC up to the zoo. Part of the MAP program.

Wonderland: North west of Toronto, this is our large permanent amusement park. Go transit buses run from Yorkdale station. You can get reduced price tickets on through the myHR discounts on the portal or if you are a CAA member.

Ripley's Aquarium: Close encounters with sharks, sea turtles, rays and jellies that surround you as you travel through the aquarium in a glass tube. Can be a bit pricey but well worth the experience.

Sports Teams: Go see a Toronto Raptors basketball game at the ACC or a Blue Jays baseball game at Rogers field or check out the soccer action with TorontoFC at BMO field in Exhibition Place. The Toronto Maple Leafs play at the ACC of course but if you want to see some great hockey on the cheap, check out the Toronto Marlies who play at the Ricoh Coliseum in Exhibition Place, you can get a ticket with a great view for only \$10.

*****Want to add to this list? See something missing? Share your favorite activities with your colleagues! Email: mobilization@local4092.ca with a description of your favorite activities and we'll add them to this list.*****

Groups and Recreational resources:

From knitting clubs to rowing & skydiving clubs, Toronto has it all. Whatever niche activity you have, there is likely a club you can join, but here's a list of a few large organizational groups that can help you break into the Toronto activity scene.

Toronto Life Magazine – the magazine about your new home city
www.meetup.com – special interest meetup groups

Air Canada Recreation Association – join employee from all different departments in organized events, including the family Christmas event, where Santa arrives with gifts in a jet. (www.ACRA.ca)

Running groups:

- The Running Room – With locations throughout the city, these stores offer more than just running equipment. Sign up for a learn to run or advanced class and train with like-minded individuals. They also organize free group runs every Wednesday afternoon and Sunday morning, so simply show up and slot yourself in with the group doing your distance.

Toronto Central Sport & Social Club (www.torontossc.com):

- Another great way to stay fit and meet new friends, this is an organization that organizes people into recreational sports teams and leagues. For a nominal fee they organize the leagues, book the fields and provide the necessary equipment so you can show up and enjoy your sport.
 - o Great way to make new friends
 - o Many different rec league sports throughout year. Levels from 1st time player to experienced player
 - o Join as single person and you'll be added to a team.
 - o Cost pays for organization, equip & field rental.
 - o It's time to try a new sport and make some new friends.

City of Toronto pools:

All city of Toronto public pools offer **free access** during public swim times. Classes are often offered for a charge at many facilities for all levels.

Classes & self improvement:

Toronto District School Board: The TDSB offers a wide variety of classes for the general public through its Learn4Life program. The cost is minimal (some subsidies also exist) and are offered throughout the city on a quarterly basis. Some examples of courses include: various cooking and languages, home improvement, money management, exercise and martial arts, introductory mechanics, motorcycle repair, house construction, etc... Do an internet search for "Learn4Life" to find out more. This is a great way to learn a new skill and make new friends.

City of Toronto Fun Guide: The city also offers a variety of courses through their park and recreation department. This is where registration for swimming classes and rec classes for the city is done. Internet search "Toronto FUN Guide" for more information. These classes fill up incredibly fast, so you'll want to pay special attention to the date **and time** registration opens.

Volunteering/ Social Assistance/ Community Gardens & Food CO-Ops:

Volunteering:

Want to meet new people outside work, volunteering can be a great way to do this on the cheap. Share a hobby, gain some experience... www.volunteertoronto.ca is a great place to start.

Food & CO-OPs:

West End Food CO-OP (www.westendfood.coop) & Karma CO-OP (www.karmacoop.org) are just 2 of the local food COOPs in the city. These are a good source of fresh produce at inexpensive prices. You usually pay a reduced price for groceries based on the amount of time per month you volunteer at the CO-OP.

Speaking of groceries... You'll find Toronto has some of the most competitive priced groceries in the country. The Food Basics, Price Chopper, No Frills, & Fresh Co grocery chains all advertise price matching, that means you can

show up with a competitor's flyer and they will match the price. Many people often use the Flipp App to download the latest flyers based on your postal code. Canadian Tire does this too.

Here's where living on the subway line can really help too, you'll notice some of the best fresh produce (& often best prices too) are found at the independent fruit and veg stands along well established streets on the main transit lines (such as Bloor west, Chinatown, younge street north of St. Clair and along the Danforth. These places open early and usually get their deliveries before the big chain grocery stores, they also often discount items before they get over ripe, so if you live nearby you can pick up the best produce day to day at less than ½ price and stay healthy on the cheap. Many independent butchers can be found in the same neighbourhoods. Although the butchers don't really discount their prices, they do open early and you'll often see these butchers hand picking the best items off the delivery trucks before any of the other stores are even open. Getting to know your local veg grocer, butcher, hair stylist and dry cleaner can really make you part of the community and make you feel at home if you chose to live more centrally.

When you need assistance:

Employee Assistance Program (EAP):

This is a joint venture between the union and Air Canada to help all employees who want assistance to attain it in a confidential manner. Their phone number is 905-676-2088, keep this number handy in case you ever need it.

City of Toronto Welcome policy:

This program offers fee subsidies for individuals and families with low incomes in Toronto to access recreational programs and services.

- <http://www1.toronto.ca/wps/portal/contentonly?vnextoid=a048a4bd35341410VgnVCM10000071d60f89RCRD>

Food banks:

Neighbourhood foodbanks are located throughout the city and can be found with a quick online search. These locations often also offer excellent food preparation classes and home economics classes that are open to everyone.

WELCOME TO TORONTO - A CITY OF NEIGHBOURHOODS

The Toronto Airport is actually located in Mississauga on the western boundary of Toronto. The western part of Toronto is known as ETOBICOKE. It is bordered by Lake Ontario in the south, Vaughn in the north, and Mississauga in the west and the Humber River in the East.

Etobicoke has lots of parkland, great schools, shopping, trails, Lake Ontario and is an easy commute to both downtown and the airport by car or transit. Etobicoke has many varied neighbourhoods ranging from exclusive ravine communities, planned neighbourhoods, infill housing, affordable housing, high-rise condo and rental buildings, townhouses, bungalows, historical homes, two storey homes, and lake front communities.

Areas close to the subway stations of Royal York, Islington and Kipling have restaurants and shops within walking distance making them ideal for commuters. The Airport

[Rocket] goes directly to Kipling Station and there are condo buildings within walking distance of the subway station.

The advantage of commuter places near the subway is merely convenience. [A newly opened express rail link, the UPEXpress, stops at West & Lawrence as well as Bloor & Dundas West (subway connection), before heading to union station downtown.] Housing in proximity to subways have restaurants and shops and it's easier to get around when staying in Toronto.

Staying close to the airport in Mississauga or along Dixon and Airport Roads will require dependence on busing that is not as frequent and areas that are more remote [will have] fewer amenities. Many people do choose commuter places very close to the airport as the area is very affordable but it is not necessarily the most desirable.

If you have a car your choices are more varied as you may want to consider cities like Mississauga, Brampton, Woodbridge, Milton, Cambridge, Oakville, Burlington, Hamilton, Kitchener, Brampton etc.

Toronto is a city of neighbourhoods. Exploring the city and finding an area that suites your needs will add immensely to the time you will be spending here. Here is a brief overview of neighbourhoods in Toronto proper.

BLOOR STREET WEST AND HIGH PARK

Bloor Street between High Park and Jane streets.

Historically Eastern European with plenty of shops, restaurants and cafes now home to some chains like star bucks, second cup, hallmark, chapters, gap as well. Beautiful restored historic homes with plenty of rentals in the area. Mostly duplexes and homes with a few high rises on High Park Avenue. A big attraction in HIGH PARK is the huge park with trails popular with the community.

BLOOR/YORKVILLE

Bounded by Bloor St. West, Avenue Rd., Davenport Rd. and Yonge St. TTC: Bay Station Great designer shops and big brand names like Tiffany's and Gucci on Bloor Street between Avenue Road and Yonge Street. Yorkville is a quaint area North of Bloor between Cumberland and Avenue Road. The area is a maze of small courtyards and alleyways with lots of outdoor cafes, bars, restaurants, antiques shops, and galleries. There is a contemporary park located in the very heart of Yorkville. The [main branch of the] Toronto Public Library is located nearby on Yonge Street north of Cumberland.

THE BEACHES OR THE BEACH

(A fascinating controversy exists amongst locals as to the proper name)

Queen St East, between Coxwell and Victoria Park Ave. TTC: Queen Station, then streetcar eastbound

Most Torontonians call this area the beaches but local residents insist it is THE BEACH as it is technically one beach. An eclectic neighbourhood that has seen I- prices soar in recent years. Lots of great shops, restaurants, and cafes. The prime attraction is the beach with its wide boardwalk and Lake Ontario

CABBAGETOWN

East of Parliament St., between Wellesley and Dundas St East TTC: College, then streetcar eastbound

Very Trendy area with century working class homes. Eclectic neighbourhood with bars, restaurants and cafes. Originally an Irish working class neighbourhood. Now mostly urban professionals who have restored homes.

CHINATOWN

Corner of Spadina and Dundas St West. TTC: St. Patrick Station, then streetcar westbound

Everything relating to China, Taiwan, Hong Kong, Singapore can be found here ... restaurants, movies, groceries, clothing, dollar stores, spices, herbs, businesses etc. This is the original China town. The suburbs have other china towns.

CORSO ITALIA

St. Clair Avenue, between Lansdowne and Westmount Ave. TTC: St Clair West, then streetcar westbound

Primarily focused on Italian fashion, clothing with restaurants and cafes.

DISTILLERY HISTORIC DISTRICT

Trinity and-Mill Street in the Parliament and Front St. vicinity

Formerly the Gooderham & Worts Distillery founded in 1832, The Distillery has been developed as a centre for arts, culture and entertainment. It is filled with galleries, artist studios and workshops, boutiques, retail stores, restaurants, bars and cafés. Lots of Victorian Industrial architecture and cobble stone streets for pedestrians only. A hot spot for film makers_ . Chicago and Xmen were filmed here.

ENTERTAINMENT DISTRICT

Roughly bounded by Queen Street West, Yonge Street, Spadina Ave and Queens Quay West.

Theatres, bars, restaurants, clubs, cinemas, shops, skydome, CN tower and other visitor attractions.

FASHION DISTRICT

Spadina Avenue, between Dundas and Front St. TTC: King Station, then streetcar westbound

Fashion designers, retailers, manufacturers have shops and boutiques in this area. Historically more clothing factories and tailors were located here.

FINANCIAL DISTRICT & UNDERGROUND CITY

Bounded by Queen St, Front St, Yonge St. and Avenue Rd. TTC: King, Union, or St. Andrew Stations

An underground mall connects all the major sky scrapers in the financial district. There are about 11 kms of passageways with lots of access points indicated by the "PATH" signs. Food courts, stores, businesses, restaurants, cafes. It's possible to walk from Union Station to the Eaton Centre underground!!!

THE GAY VILLAGE

Area surrounding Church and Wellesley Sts. TTC: Wellesley Station, then walk east
Simply known as "The Village" or the Ghetto by locals. This neighbourhood caters to the
gay community and hosts the annual Gay Pride Parade in June. Shops, restaurants,
bars. Mostly high rise condo and apartments.

GREEKTOWN

Danforth Ave., between Chester and Jones Ave. TTC: Chester Station. Known as "The
Danforth" by Torontonians. Lots of Greek restaurants, cafes, nightclubs, trendy shops.
Really popular nightspot, especially on weekends.

HARBOURFRONT

Queen's Quay, between Bathurst and Jarvis St. TTC: Union Station, then streetcar
southbound.

Harbour Front Centre, shops, antique markets, condos, ferry to the islands and [Billy
Bishop YTZ] island airport. The waterfront has trails and paths, galleries, art and film
etc.

[JUNCTION

Dundas West, north of Bloor St. TTC: Dundas west, walk north. UPEXpress: Bloor station
The area surrounding the intersection of the Bloor subway line and the UPEXpress is up
and coming and being redeveloped at a rapid rate. Old meets new here with many
independent shops, grocers and restaurants nearby. Rent can still be quite affordable
and the new UPEXpress Bloor station makes getting to the airport a snap.]

KENSINGTON MARKET

Between Dundas and College, west of Spadina Ave. TTC: Queen's Park Station, then
streetcar westbound

Does anyone remember the King of Kensington? It was a TV show in the 1970s starring
Al Waxman and was located in this neighbourhood. Originally a Jewish market it has
evolved into a multicultural area with fresh produce and groceries from the Caribbean,
Asia, the Middle East and South America. Funky shops, vintage clothing, cafes and
restaurants.

[KING STREET WEST

Spadina to Dufferine 504 King Street Car This area was originally part of the old fashion
district, with various factories and warehouses. These old building have since been
converted into trend bars, shops and restaurants, with a few smaller night clubs thrown
in between. King West is very busy with nightlife, as there are many newer condo
buildings in the neighbouring areas.]

KOREATOWN

Bloor Street West, between Bathurst and Christie St. TTC: Bathurst

This area caters to the Korean community although few Koreans actually live in the
area. You can find Korean restaurants, food stores, herbal stores, and Korean products
sold in this area.

[LIBERTY VILLAGE

504 King Street car 63 Ossington Bus This entire area was Toronto's old heavy manufacturing epicentre, complete with an old prison for ruly workers. Conversion projects started in the late 1990's. Initially many web start ups & artist moved into the area, before the entire eastern section of the area was cleared and condos and townhomes were built and now it is one of the most densely populated and vibrant areas of Toronto, with shopping, bars and restaurants.]

LITTLE INDIA

Gerrard St, [between Coxwell & Greenwood Aves]. TTC: Coxwell Station, [then bus southbound to Gerrard].

Indian groceries, shops, fabrics, restaurants.

LITTLE ITALY

College St. between Euclid Ave and Shaw St. TTC: Queen's Park Station, then streetcar westbound

A really fun and lively european atmosphere. Lots of trendy as well as traditional restaurants, cafes, bars, shops. Plenty of sidewalk patios.

LITTLE POLAND

Roncesvalles Ave. between King St. and Dundas Street West. TTC: Dundas West Station Polish, Russian and eastern European cafes, bakeries, restaurants. PORTUGAL VILLAGE

This neighbourhood is situated between Trinity Bellwoods Park, College St. West, Spadina Ave and Ossington Ave. Restaurants, cafes, bakeries, shops.

QUEEN ST. WEST

Queen St. West, between Younge St. and Bathurst Ave. TTC: Queen Station, then streetcar westbound

Anchored by CITY TV and MUCH MUSIC this area has lots of trendy shops, cafes, and restaurants. Some big brand stores have moved into the area that was once exclusively independently owned retail shops. Very popular shopping spot.

ROSEDALE & FOREST HILL

North of Bloor St., between Yonge St. to the Don River. TTC: Rosedale subway station, then #82 bus, or walk east from Summerhill subway station for Forest Hill area.

Beautiful large estates and homes, stunning architecture both historic and new, outstanding landscaping, large trees, winding roads. Very exclusive and expensive real estate.

ST. LAWRENCE MARKET

Corner of Jarvis and Front St TTC: Union Station, then walk east

A great indoor market that was the first and original in Toronto. Open every day but becomes very busy on Saturdays when local farmers and artisans sell their wares. [Try a peameal bacon sandwich.] Across the street is an antique market. The area boasts new condos, funky restaurants and cafes. Very close to Union station, the financial district, the distillery district,

TORONTO ISLANDS

TTC: Union Station, then streetcar southbound; transfer to Island Ferries

Beaches, parks, amusements, Hanlans Point (nude beach). Great views of the Toronto sky line!!!

No cars are permitted on the island.. .a small community of long-time residents remain on the island on leased land.

YONGE AND EGLINTON

Known as Young and Eligible. Very popular with single profesionas in their 20s and 30s. Lots of rentals and condos. Houses on the side streets appeal to young families who still like being close to the restaurants and shops of the area. Great spot for dinner and a movie.

Yonge and St. Clair is also a great spot that caters to the urban professionals aged 25-40.

Of course there are many other pockets and communities in Toronto. The multicultural mosaic is always evolving and changing leaving its imprint on a neighbourhood. Once you discover an area that suits you always remember to take some time to continue exploring the wonders of this magnificent city. The world really is at your doorstep.

Hotels:

If you will be commuting and want to stay at hotels you may consider joining a hotel frequent guest program so that you will accumulate points to put towards future stays.

Commuter Places:

Many people share apartments or rent rooms in condos and houses. The cafeteria has a bulletin board with housing ads on it.

Important numbers:

You may want to cut and keep these numbers close at hand while you're working.

Employee Assistance Program EAP (Confidential support)	905-676-2088
PBS helpdesk	905-676-4300 ext 1373040
YYZ union office - CUPE local 4092 www.local4092.ca	905-676-4293
Health & Safety - CUPE local 4092	905-676-4352
Crew Scheduling/Sickness/Planning/Records	1-888-676-2224 (follow prompts)
Comm center: YYZ -T1	905-676-2446 (follow prompts)
STOC YYZ	905-676-2221
If you become injured or ill on layover, call Crew Sched	