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UP Express Airport Employee Program

The UP Express Airport Employee Program provides discounted fares to employees working on Toronto Pearson Airport Grounds. The UP Express Airport Employee Program offers two types of discounted fares: One-Way Tickets & Monthly Pass.

Who is eligible?

To participate in the program, you must have one of the following identification (ID) cards:

- A YYZ / GTAA Restricted Area Identification Card (RAIC), or
- An employee photo ID which clearly indicates "YYZ", "GTAA", or "Toronto Pearson".

The following forms of ID are not accepted:

- Proof-of-employment letter
- Photo or copy of RAIC or employee ID

- Expired RAIC or employee ID
- Ontario Driver's license
- An ID that is not your own

Three Easy Steps to Buy Airport Employee Tickets

If you're new to the program, or if you've just received valid identification, register for the program by following these three simple steps:

- 01 Visit the UP Express Service Counter at Pearson Airport Terminal 1. Show your valid ID card and complete a one page application form.
- 02 Within 10 business days, you will receive an email confirming your registration in the program and instructions on how to set up an account to buy airport employee tickets.
- 03 Log in to the UP Express Website or Mobile App to buy airport employee tickets quickly and easily.

Be sure to carry your valid ID card and ticket while travelling on UP Express.

Ticket Options

The following tickets can be purchased by registered Airport Employees through the UP Express Website or Mobile App:

- One-Way ticket (\$3.50), valid for a single trip between any two stations
- Monthly Pass (\$140), valid for unlimited travel on UP Express during the month of purchase

One-way tickets can also be purchased in station from our Guest Services Representatives, using a valid credit card.

Looking to try out the program before you register? Visit the UP Express Service Counter at Pearson Airport Terminal 1 with a valid ID card to purchase a one-way paper ticket for trial (Note that paper tickets are for immediate use only, and expire 30 minutes after purchase).

FAQs

How does it work?	
How do I get the mobile app?	
How does the Monthly Pass work?	
Can anyone use the Monthly Pass or One-way ticket?	
Is the monthly pass eligible for the CRA Federal Transit Tax Credit?	
How can I get a refund?	
What if I work at the airport, but don't have a valid ID card?	

My employee ID has another airport name and three-letter code on it, but I frequently work out of Toronto Pearson. Can I still get access to the program?	
Are there any other options for discount tickets if I'm ineligible for the program?	
My employees work on Toronto Pearson Airport grounds and don't require a RAIC because we don't need access to secured areas. What can I do to get an ID that meets the requirements? Who do I go to?	
When can I catch the train?	
Why do I need to line up before boarding the train?	
How do I stay informed about service disruptions and delays?	
Where do I board the train?	

Thank You!

Questions or concerns? Don't hesitate to get in touch. We're available 24 hours a day at 1-844-GET-ON-UP (438-6687) or locally at 416-869-3300.

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